

The Advocacy Center of Tompkins County, located in Ithaca NY, provides services to adults and youth who have experienced domestic violence, child sexual abuse, sex trafficking and adult sexual assault. Support services are provided to family members and friends of survivors as well. Services include crisis and ongoing support, therapy, confidential shelter, medical/legal advocacy and accompaniment.

We are hiring two Victim Advocate positions to join our Client Services Team. [Click here for detailed information on both positions as well as pay, benefits, qualifications and how to apply](#)

The **Hotline Advocate** assesses caller's needs and provides immediate support, information, referrals and advocacy services to victims of domestic violence, sexual assault and child sexual abuse, as well as to non-offending family members, professionals and others who are supporting victims. For those who choose to utilize the legal system, the Hotline Advocate will help with filing for Orders of Protection, accompaniment to law enforcement to make criminal reports and accompaniment to the hospital for medical exams following a sexual assault.

The ideal person for this position is someone who is able to respond calmly to crisis situations in a supportive and compassionate manner. They will be comfortable problem solving, sharing information and responding on the phone and in person to a variety of situations.

The Hotline Advocate is often the first person that a survivor has spoken to about their situation and need for help.

The **Youth/Family Advocate** will provide immediate and ongoing support, advocacy and case management services to sexually abused children, teens and non-offending family members who receive services through our Child Advocacy Center and through other agency access points. Support services are also provided to adult survivors of child sexual abuse and teen victims of relationship violence. The Youth/Family Advocate will work collaboratively with law enforcement, child protective services, prosecution, medical personnel, mental health, school staff and others on behalf of the young person and family and will accompany youth and families to forensic sexual assault exams as needed as well as to court proceedings.

The ideal person for this position is someone who is able to build trusting, respectful, and meaningful relationships with children, teens, and adults. They have the ability to collaborate with a wide range of services providers and have the capacity to hear difficult information about traumatic experiences and to provide compassionate support to all of the family members' reactions to the crises they are facing.

Both positions participate in a paid rotation of after-hours on-call (weeknight, weekend, holiday) with other advocacy services staff. There are usually 4-5 after hours shifts each month and a stipend is paid. In person response may be required and applicants must be able to respond to CMC in person within 45 minutes of a call to their home